

Ophthalmology Patient Initiated Follow up Information Leaflet

What is a Patient Initiated Follow Up?

A patient-initiated follow up or '**PIFU**' allows you to make an appointment with your Ophthalmology team when you need it, rather than having a regular or prearranged clinic visit.

The service helps to reduce unnecessary appointments and supports people with an appointment when needed without having to go back through their GP.

PIFU isn't suitable for everyone. The ophthalmology team will discuss this type of appointment with you to see if it may be suitable for you. If you feel that this is not suitable, you can continue to have a regular booked clinic visit.

If you are put on a PIFU pathway your consultant will be fully informed.

What happens if I am placed on a PIFU?

If you agree to a PIFU then you will no longer be given a routine follow-up clinic appointment.

You will be able to contact the service directly to arrange a follow-up appointment as and when you feel concerned, as long as it is within the specified time period.

For all other concerns, or if you are feeling unwell, your GP remains your first point of contact.

How do I book a PIFU appointment?

Booking a PIFU appointment is straightforward. Simply ring **01423 542217**. You will have a call-back from a member of the ophthalmology team to help understand your question or concern prior to booking a virtual or face to face appointment.

In order to maintain the necessary contact with you please ensure you notify the department of any changes to your contact details and mailing address.

Your PIFU start date is

Your PIFU expires on

Patient notes