



**HDFTimpact** will put improvement at the centre of our culture and ways of working. It reflects our KITE values and aligns us to our strategy and shared purpose to provide the best quality and safest health and care services

**HDFTimpact**  
will get us  
from here...



Competing goals  
Improvements that  
don't stick

**ALIGN** our improvement  
efforts with our strategy  
and priorities

**ENABLE** colleagues  
to seek improvement  
everywhere and everyday

**IMPROVE** quality and  
staff engagement using  
proven processes and tools,  
underpinned by data

**CELEBRATE** our  
successes and learning to  
encourage continuous  
improvement

**...to here**



Everyone pulling  
in the same direction;  
Significant and long  
lasting improvement

Our purpose is to improve the health and wellbeing of our patients, children and communities



## ALIGN

We understand our Trust Strategy and our priorities for improvement

We align our team priorities to support the Trust Strategy

We focus our efforts on a few priorities to make the greatest improvement

## CELEBRATE

We celebrate success and learning from our experiments

We share learning with our team, the whole trust and our partners

We never stop learning and seeking to improve

## ENABLE

We support and encourage everyone to seek improvement every day

We use effective questions and coaching to help find the root cause of a problem

We help everyone to understand their role in achieving improvements

## IMPROVE

We use data to understand the problem before looking for a solution

We seek diverse views from our own and other teams to help find solutions

We use proven processes and tools to deliver improvement

